



HCCSC Near Site Clinic

What to expect at your Near Site Walk-in Clinic visit

Choosing the location: Most HCCSC participants will utilize the Huntington First Care clinic, however, if you live outside Huntington, an easy, convenient way to start the selection process is by calling Parkview's Patient Services Center at 1-877-PPG-TODAY. They will help guide you to the closest First Care clinic location which provides the services you are needing.

Upon Arrival: Similar to a visit with your family physician, you will check in with the receptionist at the front desk. Adults will be asked to present a photo I.D. and **everyone will be expected to present their Near Site benefit card and insurance card**. You will be asked to sign a few papers which provide us with your consent to treat you (or your dependent(s)). Your information will be entered into Parkview's electronic health record system. **Please notify the receptionist that you are a HCCSC member so they can change the billing information in our system to ensure you are not billed for your visit.** You will be asked to pay your \$20 co-pay at this time.

Visit:

- You will be called back to a clinic room based upon a first-come, first-serve system.
- The clinic staff will ask basic questions regarding your health history and the reason for your visit that day and enter the data into Parkview's electronic health record system.
- A Parkview provider (who may be a physician, nurse practitioner, or physician assistant) will come into the room to examine you.

Medication:

Medications Provided at No Cost Through the Near-Site Clinic Program

(see complete list of medications available through your employer)

- If the provider determines you need medication(s) which we carry at the near-site clinic, they will be provided to you at the time of service in pre-packaged dosages.

Medications Covered by Your Insurance Plan

- If the provider determines you need medication(s) which are not provided at no cost through your employer's arrangement with Parkview, a prescription will be written and/or "ePrescribed" to the pharmacy of your choice. **Applicable health plan deductibles and copays will be the responsibility of the patient.**

X-rays:

- If the provider determines your injury requires an x-ray and it is available on-site, they will order this for you to be done at the time of your visit (or you may go to the outpatient imaging facility of your choice).
- If the provider determines your injury requires an x-ray or other advanced radiology testing, and it is not available on-site, they will write you an order to have the x-ray completed at the facility of your choice.
- **Applicable health plan deductibles and copays will be the responsibility of the patient for all x-rays.**

Lab Services:

- If the provider determines you need blood work, they will order this to be done at the time of your visit.

Check out: There will be no charge for the approved medications or approved lab work provided at your visit. We recommend you sign up for MyChart access before you leave your visit. This online portal (or phone app) will allow you convenient access to your visit notes. If you have a Parkview Primary Care physician, you can also re-order medication refills and/or send a note directly to your physician using the portal.

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